

Moving from Learning to Action and the Practice Support Program (PSP)

See attached slides in the follow-up email for more information.

About Practice Support Program

- The Practice Support Program are practice improvement coaches with doctors of BC
- Coaches are available for most areas of BC
- Support for Primary care physicians, e.g. panel management, team-based care, practice, health technology
- “Optimizing your practice” looks like.... making improvements, using a quality improvement approach that is flexible, specific to your practice, and aligned with your goals

Services include

- Discussions on how to support with quality improvement cycles
- Engage with physicians
- Can help connect with other resources
- Peer mentorship, including MOAs, physicians
 - Contact: peermentors@doctorsofbc.ca
- Team-based care support
- Panel Management
- Group learning programs
- EMR services/Doctors Technology Office – health technology to support QI projects, find resources, group learning sessions, “tech advisors”

Your involvement

- Coaches will “meet you where you are at”
- Learn how to use data
- Team members involved in doing the work
- Changes don’t have to be big! Support on small scale changes along the AUD pathway are beneficial (and encouraged) and PSP can help with that\
- Compensation and credits for doing the QI work and integrating into practice (for MOA, office managers, eligible team members)
- Examples of AUD projects that Meg has helped with so far...
 - Screening upon intake (new patients)
 - Templates for EMR/e-forms

Contact below directly for more information and to request services!

- psp@doctorsofbc.ca

