

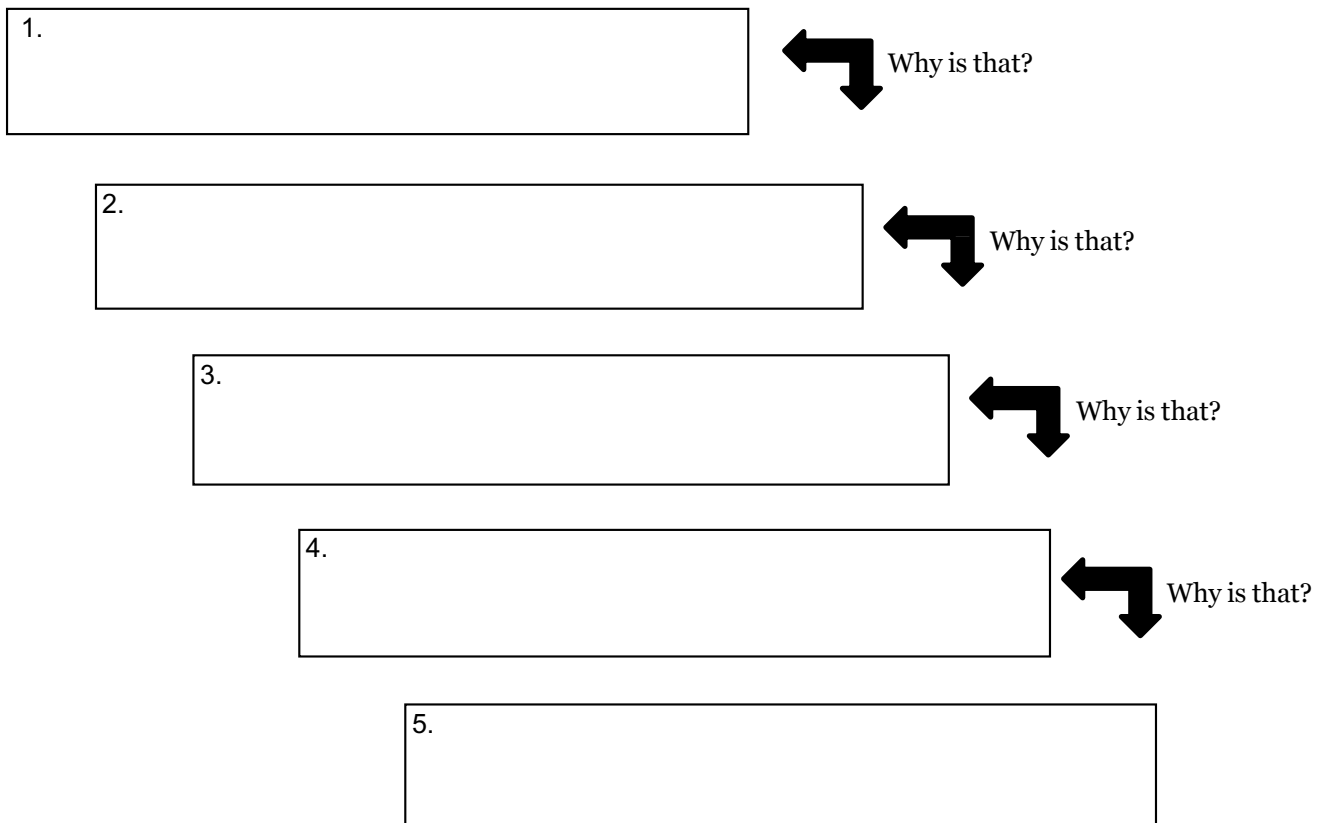
5 Whys Worksheet

Use this tool with your team to help you identify the root cause(s) of a problem — and generate potential change ideas — by asking “Why?” five times. See the [full version](#) of this tool for an example.

EVENT. What happened? Define the problem as an event:

PATTERN. What’s been happening? Define the problem as a *pattern* by selecting a poor performance factor:

STRUCTURE. Why is it happening? What are the tangible and intangible structures determining the results we see?



ACTION. What are the implications for action? What can you do to change the results?