

# **Virtual meetings are basically modern seances**



**“Elizabeth are you here?”**

**“Make a sound if you can hear us?”**

**“Is anyone else with you?”**

**“We can’t see you. Can you hear us?”**

# REAL WORLD ATTRITION...

**80** patients referred from ED to RAAC and Youth Clinic



- 15 faxes not received!

**65** Faxes received by these clinics



- 25 patients unable to be contacted.

**40** contacted by clinics



- 17 didn't show up for first appointment.

**23** made it to first appointment with OAT provider



- 1 died/ 3 moved to other communities.

**19** of original 80 still in treatment at 6 months: **NNT = 4.2**

(5 year NNT for stroke prevention is 67/ 5yr NNT ASA Post MI for second MI is 77)

# PEER SUPPORT:

Umbrellasociety.ca

## Our Team



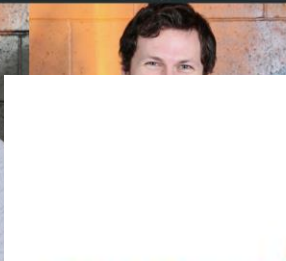
Louise  
RAAC | O



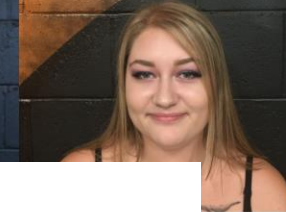
Sharlene Law  
EXECUTIVE DIRECTOR



Evan James  
TEAM LEAD



Justin Best  
TRANSITIONAL HOUSING



Emmett Sihoe  
TRANSITIONAL HOUSING



Nicole Washington  
TRANSITIONAL HOUSING



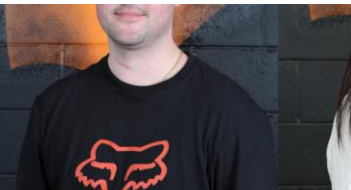
Jarret Saganiuk  
TRANSITIONAL HOUSING | FORBES  
PHARMACY



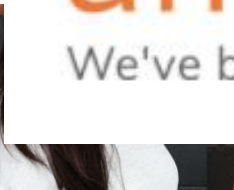
Cait Marco  
VGH AMCS



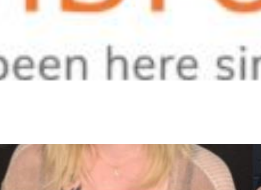
Jake Flood  
SURF TEAM | SALT SPRING



Laura Shorthouse  
SURF TEAM



Amy Winter  
ICM TEAM



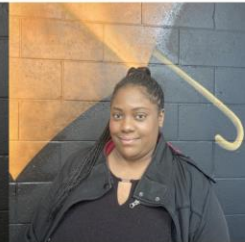
Cheyenne Underwood  
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TRANSITIONAL HOUSING



Zack Senay  
TRANSITIONAL HOUSING



Kaitlynn Hoffman  
TRANSITIONAL HOUSING



Aba Brandford-Mensah  
TRANSITIONAL HOUSING



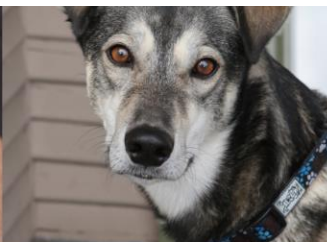
Dottie Stott  
GRATITUDE GROUP | CASUAL



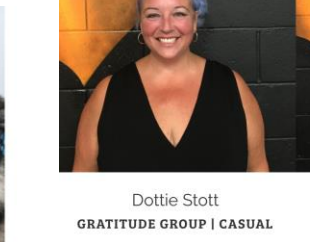
Theo Lynn  
RAINBOW GROUP



Garrett Thurgar  
CASUAL



Rachael West  
CASUAL



Krista Weckl  
CASUAL

umbrella

We've been here since 2000





We

Care about You

You recently visited the Emergency Department in Victoria. Please know we care about you and your health. In the coming days, Island Health staff will try to contact you. You can also call 250.370.8941 for support or 9-1-1 in an emergency.

*When you are ready, there is help.*

#### Community Opioid Treatment Services

Rapid Access Addiction Clinic

Phone: 250.519.3485

*(walk-ins on Mon, Wed, Thu, Fri mornings)*

#### Community Overdose Prevention Services

- Our Place Society
- Rock Bay Landing
- AIDS Vancouver Island
- Johnson Street Community  
*(residents only)*

#### Peer Supports

- Umbrella Society – Phone: 250.380.0595
- SOLID – Phone: 250.298.9497





Feedback  
to ER  
workers



Initiate OAT  
in ER



Peer support  
bring to OAT

NARRATIVE OF  
SUCCESS



# PROVINCIAL BARRIERS

- Non-registered Care support unable to pick up OAT for patient
- Unable to dispense 6 days of therapy to patient from ER